

# Terms and Conditions of Use and Sale

Effective October 7, 2026 | Last Updated October 7, 2026

PLEASE READ THESE TERMS CAREFULLY BEFORE USING THIS WEBSITE OR PLACING AN ORDER.

IF YOU ARE EXPERIENCING A MEDICAL EMERGENCY, CALL 911 OR GO TO THE NEAREST EMERGENCY ROOM. THIS WEBSITE IS NOT FOR EMERGENCIES.

These Terms and Conditions of Use and Sale (the “Terms”) govern your access to and use of [www.corexarx.com](http://www.corexarx.com) and any related web pages, online ordering, patient portal, text and email communications, and other online services (together, the “Website”) operated by Corexa Pharmacy, LLC, a Florida limited liability company (“Corexa Pharmacy,” “we,” “us,” or “our”), and your purchase of any products or services from Corexa Pharmacy. By accessing the Website, creating an account, or placing an order, you agree to be bound by these Terms, our [Shipping Protocols and Returns Policy](#), our [Notice of Privacy Practices](#), and our [Privacy Policy](#), each of which is incorporated into these Terms by reference. If you do not agree, do not use the Website or purchase from us.

## 1. About Corexa Pharmacy

**1.1 Licensed Pharmacy.** Corexa Pharmacy is a licensed community pharmacy located at 354 Eagles Landing Drive, Lakeland, Florida 33810 (NCPDP 5704033), operating under the supervision of a Florida-licensed Pharmacist-in-Charge.

**1.2 Multi-State Licensure.** In addition to its Florida pharmacy permit, Corexa Pharmacy holds nonresident pharmacy licenses or permits in other jurisdictions. As of the Effective Date of these Terms, Corexa Pharmacy is licensed to dispense to patients located in the following jurisdictions: AK, AZ, CT, DC, DE, FL, GA, HI, IA, ID, IN, ME, MN, MO, MT, NC, ND, NH, NJ, NM, NY, OH, PA, RI, SD, TX, UT, VT, WA, WI, and WY. Corexa Pharmacy dispenses and ships prescription medications only to patients located in a jurisdiction in which it holds an active license or is otherwise authorized to dispense. Licensure may change over time; current license information is available upon request.

**1.3 Certifications and Accreditation.** Corexa Pharmacy is LegitScript certified and holds accreditation from the National Association of Boards of Pharmacy (NABP). You may verify our status through LegitScript and NABP. We do not sell prescription medications to anyone outside the United States, and we do not import prescription medications from outside the United States for dispensing.

**1.4 Pharmacist Access.** Licensed pharmacists are available to answer questions about your medications during business hours, Monday through Friday from 9:00 a.m. to 5:00 p.m. ET and Saturday from 9:00 a.m. to 1:00 p.m. ET, at 844-277-4276 (toll-free) or 727-896-0001. A pharmacist is on call 24 hours a day, 7 days a week for urgent medication-related questions outside of business hours. For a medical emergency, call 911. Florida law entitles you to counseling by a pharmacist; you may request counseling at any time, and written drug information is included with each prescription order.

## 2. Eligibility and Accounts

**2.1 Age.** You must be at least 18 years of age (or the age of majority in your state) to use the Website or place an order. A parent or legal guardian may place orders on behalf of a minor patient and accepts these Terms on the minor's behalf.

**2.2 Accurate Information.** You agree to provide true, accurate, current, and complete information, including your legal name, date of birth, shipping and billing address, allergies, current medications, and medical conditions, and

to update this information promptly. Providing false information, ordering for another person without legal authority, or ordering medication for resale is strictly prohibited and may be reported to authorities.

**2.3 Account Security.** You are responsible for maintaining the confidentiality of your login credentials and for all activity under your account. Notify us immediately at [support@corexarx.com](mailto:support@corexarx.com) of any unauthorized use.

### 3. Pharmacy Products and Services

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Through the Website and our pharmacy, Corexa Pharmacy offers the following categories of products and services, subject to availability and to the requirements of these Terms:

- Prescription (Rx) medications and Rx-related products, including specialty and refrigerated medications, dispensed only upon a valid prescription.
- Over-the-counter (OTC) medications, vitamins, herbal products, and dietary supplements.
- Medical food products, including products manufactured or distributed by Tollo Health, LLC (see Section 6).
- Testing supplies, including diabetic testing supplies (glucose meters, test strips, lancets, and related supplies) and FDA-authorized or CLIA-waived home test kits.
- Prescription refill, transfer, home delivery, and pharmacist consultation services.

**3.1 Product Information.** We make reasonable efforts to describe products accurately; however, product images are for illustration only, and packaging, manufacturer, or appearance may vary (for example, when an FDA-approved generic equivalent is dispensed). Always read the label, package insert, and any Medication Guide provided with your product.

**3.2 Availability.** All products are subject to availability. Drug shortages, manufacturer allocation, and supply disruptions may affect our ability to fill an order. We will notify you if an item cannot be filled and will help you transfer your prescription to another pharmacy if needed to avoid interruption of therapy.

**3.3 Pharmacy Right to Refuse.** In the exercise of professional judgment and consistent with law, a Corexa Pharmacy pharmacist may refuse to fill, or may limit the quantity of, any prescription or product, including where the pharmacist has concerns about the validity of a prescription, the safety or appropriateness of therapy, potential drug interactions, or the identity of the patient.

**3.4 No Controlled Substances Online.** Corexa Pharmacy does not sell, accept online orders for, or ship controlled substances through the Website. Prescriptions for controlled substances are filled only for established patients of the pharmacy located in the Central Florida region, in compliance with the federal Controlled Substances Act, DEA regulations, and Florida law.

### 4. Prescription Requirements

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**4.1 Valid Prescription Required.** Prescription medications are dispensed only upon receipt of a valid prescription issued by a practitioner licensed in the United States, acting within the scope of practice, for a legitimate medical purpose, and following a bona fide practitioner-patient relationship that includes an appropriate evaluation (which may be conducted through telehealth where permitted by law). Prescriptions must be transmitted to us directly by the prescriber electronically, by fax, or by telephone, or by transfer from another pharmacy, as permitted by Florida law. Prescriptions based solely on an online questionnaire are not accepted.

**4.2 Verification.** We verify prescriptions with the prescriber when required and may contact you or your prescriber for additional information. Orders are not dispensed until verification is complete.

**4.3 Generic Substitution.** Unless your prescriber indicates otherwise, Florida law may permit or require us to dispense a less expensive, FDA-rated therapeutically equivalent generic product. You may request the brand-name product, which may result in a higher cost to you.

**4.4 Refills and Transfers.** Refills are subject to remaining authorizations, applicable law, and pharmacist review. You may request that a prescription be transferred to or from Corexa Pharmacy at any time. If you enroll in automatic refills, you may cancel at any time by contacting us before the refill ships.

**4.5 Freedom of Choice.** You have the right to choose any pharmacy to fill your prescriptions. Your prescriber or telehealth provider may not require you to use Corexa Pharmacy, and your use of Corexa Pharmacy is not a condition of receiving care from any provider.

## 5. GLP-1 Medications and the Health Lives Here (HLH) Program

**5.1 Relationship of the Parties.** Corexa Pharmacy may fill prescriptions for patients who use the Health Lives Here mobile application ("HLH"), operated by Tollo Care, LLC d/b/a Health Lives Here. Telehealth consultations available through HLH are provided by independent, licensed healthcare providers through MD Integrations, Inc., which are separate from and not employed or controlled by Corexa Pharmacy. Corexa Pharmacy does not provide medical diagnosis or prescribe medications, and is not responsible for the clinical decisions of any prescriber. Corexa Pharmacy, Tollo Care, LLC, and Tollo Health, LLC are affiliated companies under common ownership by DataMEDS AI, Inc. You are free to have any prescription filled at the pharmacy of your choice.

**5.2 FDA-Approved Prescription Drugs Only.** With respect to prescription drugs, Corexa Pharmacy dispenses only FDA-approved, manufacturer-labeled products obtained from authorized trading partners in compliance with the Drug Supply Chain Security Act. This includes GLP-1 receptor agonist and related prescription medications (for example, semaglutide and tirzepatide products approved for weight management or type 2 diabetes). Corexa Pharmacy does not dispense compounded GLP-1 products or repackaged GLP-1 products. Medical food products offered by Corexa Pharmacy are not prescription drugs and are addressed separately in Section 6.

**5.3 Prescription and Clinical Criteria.** GLP-1 medications are dispensed only upon a valid prescription meeting Section 4. Your prescriber is responsible for determining whether a GLP-1 medication is appropriate for you. Our pharmacist will review each prescription for safety, including dose, drug interactions, and duplicate therapy, and may contact your prescriber.

**5.4 Pricing Programs.** Certain GLP-1 medications may be offered at cash-pay prices made available through manufacturer direct-to-consumer or government-facilitated pricing programs, including TrumpRx. Program pricing, eligibility, and product availability are set by the manufacturer or program sponsor, may change without notice, and are not guaranteed. Program pricing is for cash-pay purchases only and may not be combined with insurance or submitted to any federal or state healthcare program for reimbursement (see Section 7.3).

**5.5 Safety Information.** GLP-1 medications have important risks. Some carry a boxed warning about thyroid C-cell tumors, and they may cause pancreatitis, gallbladder problems, low blood sugar when used with certain other medications, kidney problems, serious gastrointestinal effects, and allergic reactions. Read the Medication Guide provided with your medication, do not use more than one GLP-1 medication at a time, and contact your prescriber or call 911 if you experience serious side effects. Our pharmacists are available to counsel you.

**5.6 Cold-Chain Handling.** Injectable GLP-1 medications require refrigeration and are shipped in temperature-controlled packaging. You must refrigerate your medication promptly upon delivery as instructed on the label. Temperature-related issues must be reported as described in our Shipping Protocols and Returns Policy.

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## 6. Medical Food Products

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**6.1 Tollo Health Products.** Corexa Pharmacy offers nonprescription medical food products manufactured or distributed by its affiliate Tollo Health, LLC, including Forzet, Tollovid, and Galectovid (the “Tollo Products”). Corexa Pharmacy offers the Tollo Products as medical foods only and makes no claim that any Tollo Product diagnoses, treats, cures, mitigates, or prevents any disease or condition.

**6.2 Regulatory Status.** The Tollo Products are not drugs and have not been approved by the U.S. Food and Drug Administration (FDA). Statements regarding these products have not been evaluated by the FDA. These products are not intended to diagnose, treat, cure, mitigate, or prevent any disease. Medical foods are intended for the dietary management of a disease or condition with distinctive nutritional requirements and are to be used under the supervision of a physician.

**6.3 Use Responsibly.** Consult your physician or pharmacist before using any medical food or dietary supplement, especially if you are pregnant or nursing, have a medical condition, take prescription medications, or are scheduling surgery. Do not use these products in place of medications or treatment prescribed by your healthcare provider. Use only as directed on the label and discontinue use and contact your healthcare provider if you experience an adverse reaction.

**6.4 OTC, Herbal, and Testing Products.** The same principles apply to all OTC, herbal, supplement, and testing products sold by Corexa Pharmacy. Home test results do not replace a diagnosis by a qualified healthcare provider; discuss all test results with your provider.

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## 7. Pricing, Payment, and Billing

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**7.1 Prices.** All prices are in U.S. dollars and are subject to change without notice until your order is accepted. Prices displayed on the Website apply to cash-pay purchases unless otherwise stated. We are not responsible for typographical or pricing errors; if an error is discovered, we will contact you before processing your order.

**7.2 Insurance.** Where you elect to use insurance, Corexa Pharmacy will bill your plan for covered items, and you are responsible for any copayment, coinsurance, deductible, or non-covered amount. Coverage determinations are made by your plan, not by Corexa Pharmacy.

**7.3 Cash-Pay and Federal Healthcare Programs.** If you are a beneficiary of Medicare, Medicaid, TRICARE, or another federal or state healthcare program, you may choose to pay cash for an item; however, you agree not to submit a cash-pay purchase, program-priced item, or discounted item to any government program for reimbursement. Manufacturer coupons and savings programs may not be used by beneficiaries of government healthcare programs where prohibited by law.

**7.4 Payment Authorization.** We accept Visa, Mastercard, and American Express. By submitting payment information, you represent that you are authorized to use the payment method and you authorize Corexa Pharmacy to charge the full order amount, including applicable shipping charges and taxes. Payment is authorized when you place an order and is captured when your order is verified by the pharmacist and ready to ship. Charges will appear on your statement as “Corexa Pharmacy, LLC”.

**7.5 Transaction Security.** Payments are processed through a PCI DSS-compliant third-party payment gateway using encrypted (SSL/TLS) connections. Corexa Pharmacy does not store full payment card numbers on its systems.

**7.6 Recurring Orders.** If you enroll in automatic refills or recurring shipments, you authorize us to charge your payment method on file for each shipment at the then-current price. We will notify you before any price change. You may cancel at any time by contacting us at 844-277-4276 (toll-free) or support@corearx.com before the shipment is processed.

**7.7 Billing Disputes.** If you believe you have been charged in error, please contact us first at 844-277-4276 (toll-free) or support@corexarx.com so we can resolve the issue promptly, generally within five (5) business days. Nothing in these Terms limits any rights you may have with your card issuer.

**7.8 Taxes.** You are responsible for any applicable sales or use taxes. Prescription medications are generally exempt from Florida sales tax; certain OTC and other products may be taxable.

## 8. Shipping, Delivery, Cancellations, and Returns

**8.1 Shipping and Delivery.** Prescription (Rx) products are shipped or delivered only to patients located in jurisdictions where Corexa Pharmacy is licensed or authorized to dispense (see Section 1.2). OTC products, medical foods, and other non-prescription products may be shipped to any address within the United States. Orders are delivered locally by Corexa Pharmacy delivery drivers or courier at no charge, or shipped by FedEx, UPS, or USPS, with carrier shipping fees calculated at checkout. We do not ship outside the United States. Delivery estimates are not guaranteed. Signature may be required for certain shipments. Shipping methods, packaging (including temperature-controlled packaging), and handling of delays are described in our Shipping Protocols and Returns Policy.

**8.2 Cancellations.** You may cancel an order at no charge at any time before it leaves the pharmacy by contacting us at 844-277-4276 (toll-free) or support@corexarx.com.

**8.3 NO RETURNS OF DISPENSED PRODUCTS. TO PROTECT PATIENT SAFETY AND THE INTEGRITY OF THE DRUG SUPPLY, AND CONSISTENT WITH FLORIDA BOARD OF PHARMACY RULES, PRESCRIPTION MEDICATIONS, OTC PRODUCTS, MEDICAL FOODS, SUPPLEMENTS, AND TESTING SUPPLIES THAT HAVE LEFT THE PHARMACY CANNOT BE RETURNED, AND ALL SALES ARE FINAL ONCE AN ORDER HAS SHIPPED.**

**8.4 Replacements and Refunds.** We will replace an item or issue a refund, at no cost to you, if the pharmacist determines that (a) we made a dispensing or shipping error; (b) the product arrived damaged, tampered with, or with compromised packaging; (c) a temperature-sensitive product arrived outside the required temperature range; (d) the shipment was lost or not delivered as confirmed by carrier tracking; or (e) the product is subject to a recall. Please report any issue within three (3) business days of delivery, or immediately upon receipt for refrigerated products. Approved refunds are issued only to the original method of payment within ten (10) business days of approval. Full details are in our [Shipping Protocols and Returns Policy](#).

**8.5 Medication Disposal.** Do not return unused medication to the pharmacy. Controlled substances and other unused medications should be disposed of through a DEA-authorized collection site or take-back program, or as directed on the FDA's website.

## 9. Privacy and Communications

**9.1 Health Information.** Your protected health information is used and disclosed only as described in our [Notice of Privacy Practices](#), in accordance with HIPAA and applicable Florida law. Information collected through the Website that is not protected health information is handled under our [Privacy Policy](#).

**9.2 Communications Consent.** By providing your phone number and email address, you consent to receive calls, text messages (including automated messages), and emails from Corexa Pharmacy relating to your prescriptions, orders, refill reminders, shipping notifications, and account. Message and data rates may apply. Reply STOP to opt out of text messages at any time, or HELP for help. Consent to marketing messages is not a condition of purchase, and we will not send marketing communications that require your authorization under HIPAA without obtaining it.

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## 10. Not Medical Advice

Content on the Website, including product descriptions, articles, and general health information, is provided for informational purposes only and is not a substitute for professional medical advice, diagnosis, or treatment. Always seek the advice of your physician or other qualified healthcare provider with any questions regarding a medical condition. Never disregard professional medical advice or delay seeking it because of something you read on the Website. To report a serious side effect, contact your healthcare provider, call our pharmacy, or report it to the FDA MedWatch program at [www.fda.gov/medwatch](http://www.fda.gov/medwatch) or 1-800-FDA-1088.

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## 11. Acceptable Use

You agree not to:

- Use the Website for any unlawful purpose or in violation of any federal, state, or local law, including laws governing prescription drugs;
- Submit a forged, altered, or fraudulent prescription, or impersonate any person;
- Purchase products for resale, distribution, or export;
- Interfere with or disrupt the Website, attempt to gain unauthorized access to any system or account, or introduce malware;
- Use automated means (such as bots or scrapers) to access the Website without our written permission; or
- Initiate a chargeback for a transaction you authorized and received without first contacting us to seek resolution.

We may suspend or terminate your account or refuse service for any violation of these Terms, to the extent permitted by law, and we will cooperate with law enforcement and regulatory agencies regarding suspected fraud or diversion.

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## 12. Intellectual Property

The Website and its content, including text, graphics, logos, and software, are owned by or licensed to Corexa Pharmacy and its affiliates and are protected by U.S. intellectual property laws. "Corexa," "Corexa Pharmacy," the Corexa logo, and other marks are trademarks of Corexa Pharmacy or its affiliates. Product names such as Forzet, Tollovid, and Galectovid are trademarks of their respective owners. Third-party product names and trademarks are the property of their respective owners and are used for identification only. You may view and print content for your personal, non-commercial use only.

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## 13. Third-Party Links and Services

The Website may link to third-party websites or services, including the HLH application, telehealth providers, payment processors, carriers, and manufacturer or pricing-program websites. Corexa Pharmacy does not control and is not responsible for third-party content, products, services, or privacy practices. Your use of third-party services is subject to their terms.

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## 14. Disclaimers

**EXCEPT AS EXPRESSLY STATED IN THESE TERMS OR REQUIRED BY LAW, THE WEBSITE AND ALL CONTENT ARE PROVIDED "AS IS" AND "AS AVAILABLE," WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. COREXA PHARMACY DOES NOT WARRANT THAT THE WEBSITE WILL BE UNINTERRUPTED OR ERROR-FREE. PRODUCTS**

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ARE SUBJECT ONLY TO ANY WARRANTIES PROVIDED BY THEIR MANUFACTURERS. NOTHING IN THESE TERMS LIMITS ANY PROFESSIONAL OBLIGATION OWED BY OUR PHARMACISTS UNDER APPLICABLE LAW.

## 15. Limitation of Liability

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TO THE FULLEST EXTENT PERMITTED BY LAW, COREXA PHARMACY AND ITS AFFILIATES, OFFICERS, EMPLOYEES, AND AGENTS WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING FROM YOUR USE OF THE WEBSITE OR ANY PRODUCT, AND OUR TOTAL LIABILITY FOR ANY CLAIM RELATING TO THE WEBSITE OR AN ORDER WILL NOT EXCEED THE AMOUNT YOU PAID FOR THE ORDER GIVING RISE TO THE CLAIM. THIS LIMITATION DOES NOT APPLY TO LIABILITY THAT CANNOT BE LIMITED UNDER APPLICABLE LAW, INCLUDING LIABILITY FOR GROSS NEGLIGENCE, WILLFUL MISCONDUCT, OR PROFESSIONAL NEGLIGENCE WHERE SUCH LIMITATION IS PROHIBITED.

## 16. Indemnification

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You agree to indemnify and hold harmless Corexa Pharmacy and its affiliates from claims, losses, and expenses (including reasonable attorneys' fees) arising from your violation of these Terms, your submission of false or fraudulent information, or your misuse of the Website or any product.

## 17. Governing Law and Disputes

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These Terms are governed by the laws of the State of Florida, without regard to conflict-of-laws principles. Before filing any claim, you agree to contact us at [support@corexarx.com](mailto:support@corexarx.com) and attempt to resolve the dispute informally for at least thirty (30) days. Any unresolved dispute shall be brought exclusively in the state or federal courts located in Polk County, Florida, and you consent to the jurisdiction of those courts. You may also file a complaint about a Florida pharmacy or pharmacist with the Florida Department of Health at [www.flhealthsource.gov](http://www.flhealthsource.gov).

## 18. Accessibility

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Corexa Pharmacy is committed to making the Website accessible to individuals with disabilities. If you have difficulty accessing any part of the Website or need information in an alternative format, please contact us at 844-277-4276 (toll-free) or [support@corexarx.com](mailto:support@corexarx.com), and we will assist you.

## 19. Changes to These Terms

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We may update these Terms from time to time. Changes take effect when posted on the Website with a revised "Last Updated" date, and apply to orders placed after that date. Your continued use of the Website after changes are posted constitutes your acceptance of the revised Terms.

## 20. General

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These Terms, together with the policies incorporated by reference, are the entire agreement between you and Corexa Pharmacy regarding the Website and your purchases. If any provision is found unenforceable, the remaining provisions remain in effect. Our failure to enforce any provision is not a waiver. You may not assign these Terms without our consent. Headings are for convenience only.

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## 21. Contact Us

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**Corexa Pharmacy, LLC**

354 Eagles Landing Drive, Lakeland, FL 33810

Toll-Free: 844-277-4276 | Phone: 727-896-0001 | Fax: 727-896-0002

Email: [support@corexarx.com](mailto:support@corexarx.com) | Website: [www.corexarx.com](http://www.corexarx.com)

Hours: Monday–Friday 9:00 a.m.–5:00 p.m. ET; Saturday 9:00 a.m.–1:00 p.m. ET

Pharmacist on call 24/7 for urgent medication-related questions

Pharmacist-in-Charge: Nikul Panchal, RPh, BCNP